



ISO 31000 FOUNDATIONS - MASTERCLASS



BECOME A CERTIFIED RISK MANAGEMENT PROFESSIONAL
FOUNDATIONS LEVEL – ACCORDING TO ISO 31000 - CRMF



LOCATION: NH BRUSSELS
CARREFOUR DE L'EUROPE



SUMMARY

Are you a **decision-maker, team leader, or individual** responsible for navigating the complexities of your team or organization? In a world characterized by **Volatility, Uncertainty, Complexity, and Ambiguity (VUCA)**, mastering the **Strengths, Weaknesses, Opportunities, and Threats** is crucial for **achieving your ambitions and goals** while ensuring the **optimal performance of your team**.

Successfully leading and managing teams in this dynamic environment requires a dedicated focus on understanding the **effects of uncertainty on objectives** and a committed consideration of risks. Our course is designed to equip you with the **essential skills and knowledge** to thrive in such conditions, drawing from the best practices outlined in the international **ISO 31000 Risk Management Guidance Standard**. **Here's what you can expect from this comprehensive course:**

- **Standardized Vocabulary:** Acquire a specialized language to effectively communicate about risk.
- **Management Principles:** Develop a dedicated mindset **to navigate the challenges of a VUCA world**.
- **Framework for Best Practices:** Learn how **to organize and implement decision-making**.
- **Daily Decision-Making Process:** Gain insights into a **practical process to be utilized on a daily basis** when making decisions, ensuring a systematic approach to risk management.

Throughout the course, you'll **explore mechanisms and models** that demonstrate how to integrate the concepts and components of ISO 31000 into your team or organization seamlessly.

Join us on this educational journey towards a **comprehensive and fundamental understanding of risk**, enabling you to effectively manage uncertainties and **propel your team to new heights**. Get ready to enhance your decision-making skills and contribute to the resilience and success of your organization in today's ever-evolving landscape.

LEARNING OBJECTIVES

The purpose of this course is to get you acquainted with ISO 31000, **develop a deep understanding and knowledge** of this standard and **prepare you for the GNIC® CRMF® certification** exam. The main components of the ISO 31000 standard consist of a **process which any manager in a leading position should master and use**, a **framework for any organisation to adopt**, **principles that are guidance for every member** of the organisation and a **vocabulary to get everyone on the same page** regarding risk management and to **communicate effectively** about risks.

COURSE AGENDA

DAY 1 – INTRODUCTION TO RISK, RISK MANAGEMENT VOCABULARY & PRINCIPLES

- Understanding the concept “risk”
- The benefits of managing risk in organisations
- ISO 31000 overview
- ISO 31000 Vocabulary

DAY 2 – RISK MANAGEMENT FRAMEWORK & PROCESS

- ISO 31000 Framework, its importance and its components
- ISO 31000 Process and its use

DAY 3 – OVERALL REVIEW

- Conclusions - Questions & Answers
- Preparation for the certification exam (Quiz & Explanations)
- Online exam (bring your laptop)

GENERAL INFORMATION

This course has been **developed and improved in the past ten years** and has been **favoured by many national and international organisations** for their participants to follow and obtain the certification. Participants come from organisations of **all different sizes and sectors**, ranging from individual consultants and SMEs of all sorts, to government institutions, large businesses (o.a. in healthcare), financial institutions and a wide range of other multinationals.

PARTICIPATION FEE

The participation fee includes all course material, catering during the day, the certification exam and your certificate.

The standard price for attending this course is **2.450,00 Euro excl. VAT** for the three days.

A **500 Euro discount** can be obtained for **early bird** registration and **additional discount** can apply for **multiple registrations**. Please visit <https://www.byaz.be/en/iso-31000> for more information.

Registration: <https://www.byaz.be/en/iso-31000>

ACCOMODATION & CATERING



Hotel room is not included in the participation fee and is the responsibility of participants. **Refreshments during the day and catering for Lunch and Coffee Breaks are included.** On request BYAZ can provide information on accomodations close by, should the hotel be unavailable to you.

ABOUT THE TRAINER



Peter Blokland studied at the Royal Military Academy in Brussels obtaining his MSc degree in Military and Aeronautical sciences (1983), to start a career as a fighter pilot, flying the F-16 at Kleine Brogel airbase (1985). He continued his career as a flight instructor, educating students to become pilots. He also occupied duties as a staff officer, commanding officer and aircraft accident investigator, following various courses regarding aviation safety, human factors and aircraft accident investigation. He finished his military career at the NATO HQ, SHAPE, NucOps, dealing with the surety and command & control of NATO's special weapons.

At the age limit, he retired from military service in 2007 to start a second career as a **business coach, trainer and consultant, specialised in ISO 31000, Systems Thinking and Organisational Alignment**. In 2013, together with Prof.dr.ir. Genserik Reniers, he wrote the book "Total Respect Management" (in Dutch), later followed by the book "Safety & Performance" (2017, in English).

This was followed by completing a PhD study at TUDelft resulting in a thesis titled "**Towards sustainable safety and performance in organisations**" (March 2023).

Peter is also a member of the **Belgian I262**, supporting NBN and ISO TC262 (ISO 31000) with his experience.

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DATE AND LOCATION



Date: 15, 16 & 17 May 2024

Venue: NH Carrefour de l'Europe - Hotel

Address: Grasmarkt Straat 110, Rue Marche aux Herbes, 1000 Brussel

Phone: Reservations: Tel. +32 258 80 062 Other info Tel.: +32 2 504 94 00

E-mail: nhcarrefourdeleurope@nh-hotels.com

The Hotel is **at the Brussels City Centre** and only 200 m from the **Brussels Central Station** (2 min walk). **The hotel has its own parking**



There are **no preliminary requirements regarding knowledge or education** for this course.

It is useful to obtain the ISO 31000 document. You can **purchase** it on the ISO website <https://www.iso.org/standard/65694.html> (EN/FR) or at NBN:

https://www.nbn.be/shop/en/standard/nbn-iso-31000-2018_18249/ (EN/FR/NL)

For the certification exam you will need a **laptop with wifi and a camera** function.

CERTIFICATION EXAM



BYAZ bv uses the **GNIC®** (Global Network for Independent Certification) certification services for its proven quality. This certification is **independent from the course** and provided online by GNIC®. The **CRMF® certification**, obtained via an online exam using the **testinvite** platform, gives you the title:

“Professional Certified in Risk Management in accordance with ISO 31000 - Foundations Level”

Regarding the use of the exam software:

Please use Chrome, Firefox or Opera as a browser to complete your exam. Other browsers, such as Safari, can cause problems.

The exam is a "closed book" exam. The system will monitor the execution. Therefore, it will use your camera and microphone to monitor you during the exam and the software will only allow for a "full screen" mode. Please make sure the safety settings on your device allow for such practice.

How it works:

When you click the start button, the system asks for permission for **webcam monitoring and full screen mode**. Your browser and computer settings for webcam recording and screen sharing should be activated. This guide explains how to activate full-screen mode for candidates to start an exam. **Please check it in due time to avoid problems during the certification exam.**

<https://info.testinvite.com/help/step-by-step-starting-process-of-an-exam-in-fullscreen-mode-which-requires-video-recording-as-a-surveillance-method-and-accessed-with-an-invitation-code/>

If you are running mac OS Catalina 10.15 or later, you have to grant permission to your browser (Google Chrome) on your System Preferences, in order to capture and share screen recordings with Test Invite. You can find specific instructions on this topic here:

<https://info.testinvite.com/help/how-to-enable-screen-recording-with-macos-catalina-10-15/>

ABOUT GNIC®

GNIC® is an initiative of **an international group of individuals**, independent from any interest or pressure group, concerned with the development and usage of high quality, effective and efficient certification services for individuals and legal entities. They operate under the legal entity of a **Not For Profit** Organisation, according to Belgian Law, named “Global Network for Independent Certification”, abbreviated «GNIC». **GNIC® is the registered brand name.**

GLOBAL

Global stands for the variety of international experts that are at the core of the Global Network for Independent Certification. It also refers to the ambition of having an international and world-wide reach for its services.

NETWORK

GNIC® is a network organisation of independent professionals or their corresponding legal entities. While a small dedicated crew provides for logistic and administrative support, anyone wishing to become part of the network can do so, at least when the values and guiding ethical principles of this network are endorsed.

INDEPENDENT

Independent also means that any individual or legal entity can apply for GNIC® certification, independent from the preparation or education this individual or legal entity has adopted or practiced. As such, GNIC® aims to develop a network of independent professionals and institutes to accomplish this intention.

Last but not least, independent also stands for the fact that GNIC® works through completely independent ACADEMIC COUNCILS and CONTENT COMMITTEES. These councils independently determine the terms of reference against which individuals and legal entities will be certified and express them in the GNIC® Codex of References. The committees independently translate these terms of reference into GNIC® content and services.

CERTIFICATION

GNIC® takes certification very serious. They don't settle for a certificate for being present or having paid for it. Everyone receiving a GNIC® certificate can be proud of that achievement, because it will be earned by passing stringent criteria, whether by passing an exam, demonstrating skills or an extensive survey of required qualities, processes and procedures. For each type of certificate, GNIC® will exactly tell you what the normative references are that you are certified against.